

## QUALITY POLICY

### **VISION**

Matrices Alcántara is a supplier of components and tooling in the automotive industry for different customers nationally and internationally.

Our objective is to pursue profitable and sustainable development, complying at all times with the applicable regulations and legislation, also assessing the expectations of the Stakeholders.

### **MISSIÓN**

Our mission is to achieve maximum profitability, achieving excellence in all areas.

For this, through the tools of management and continuous improvement, together with our ambition to achieve Zero Defects, we are committed to guarantee the satisfaction of our customers, our employees and our shareholders.

### **VALUES**

#### OUR CUSTOMERS

The satisfaction of our customers is the main goal of Matrices Alcántara. Our strengths to achieve this are competitiveness, technical competence, reliability, integrity, financial strength and a human team that trusts in their abilities.

#### OUR COLLABORATORS

We have our employees to achieve the objectives. We value your initiative and your commitment to continuous improvement. They are a basic part in the goal of sustainable development and zero defects. Our trust is based on your competence, integrity, responsibility and teamwork. We promote the continuous training of all of them.

#### OUR SUPPLIERS

Suppliers are basic to our success, and all of them participate in our commitment to customer satisfaction. For this we involve them in the specific requirements of our clients (CSR) and establish mutual collaboration relationships that allow us to reach our objectives..

#### RIGOUR AND INTEGRITY

We respect Spanish and European laws, regulations and directives. We are committed to protecting the environment and security. We take care of the social environment and the good reputation. Our code of ethics is fully identified with that of the current automotive sector.

#### EXCELLENCE AND ANTICIPATION

The risk assessment allows us to take the necessary measures to preventively protect all interested parties.



Firmado: Jose Vicente Alcántara Fenollosa  
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